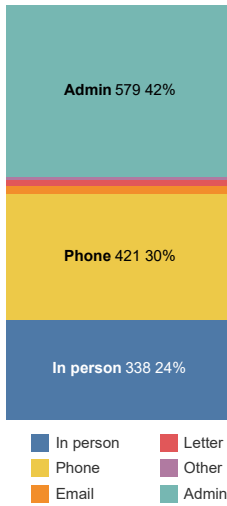


Summary

Clients	296
Quick client contacts	
Issues	1,381
Activities	1,393
Cases	408
Outcomes	
Income gain	£335,949
Re-imburements, services, loans	£346
Debts written off	£49,655
Other	£4,680

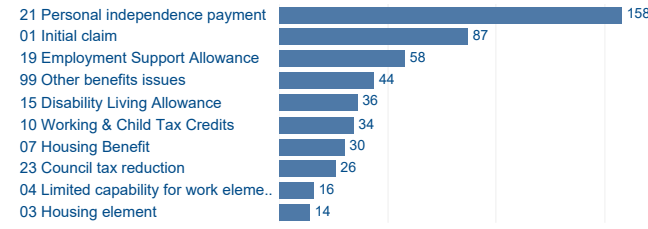
Channel



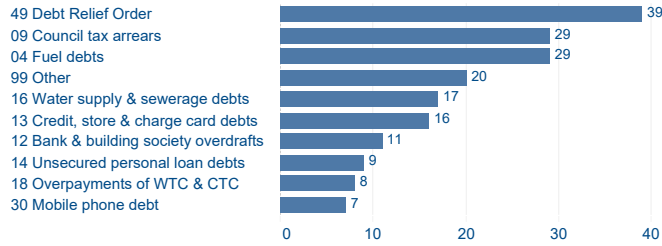
Issues

Issues	Clients
Benefits & tax credits	129
Benefits Universal Credit	57
Consumer goods & services	14
Debt	60
Discrimination & Hate & GVA	3
Education	4
Employment	33
Financial services & capability	16
Health & community care	8
Housing	30
Immigration & asylum	4
Legal	24
Other	94
Relationships & family	21
Tax	13
Travel & transport	11
Utilities & communications	20
Grand Total	1,381

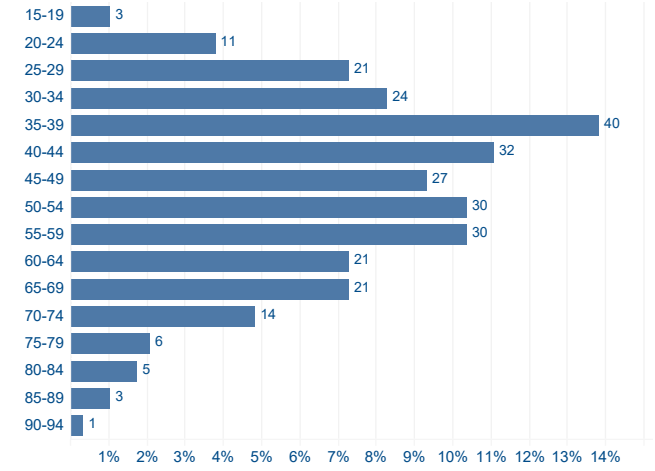
Top benefit issues



Top debt issues



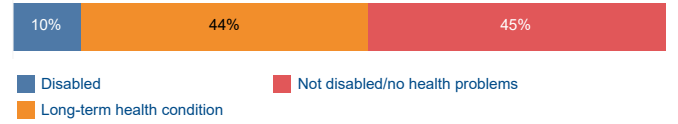
Age



Gender



Disability / Long-term health



Ethnicity

