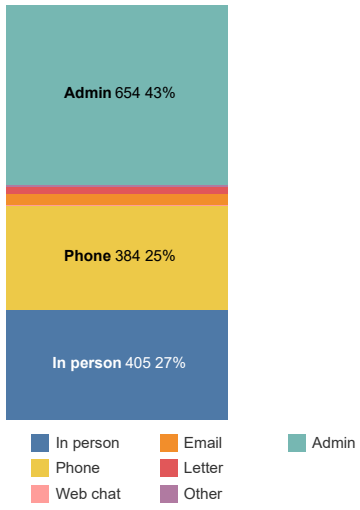


Summary

| | |
|------------------------------|--------------|
| Clients | 275 |
| Quick client contacts | |
| Issues | 1,487 |
| Activities | 1,514 |
| Cases | 375 |
| Outcomes | |
| Income gain | £223,936 |
| Debts written off | £128,227 |
| Other | £0 |

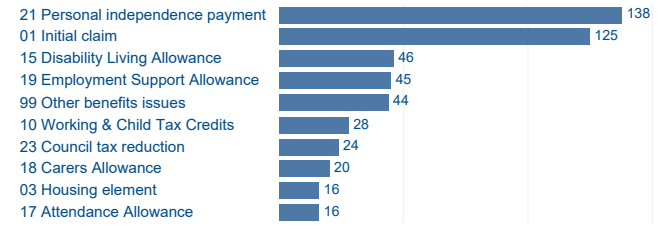
Channel



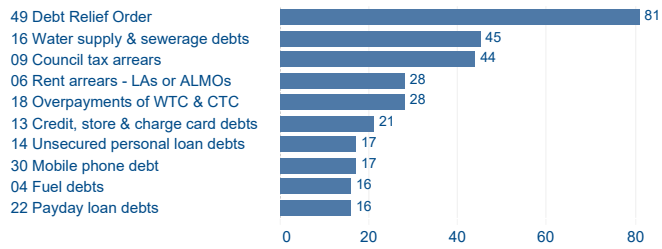
Issues

| Issues | Clients |
|---------------------------------|--------------|
| Benefits & tax credits | 103 |
| Benefits Universal Credit | 55 |
| Consumer goods & services | 13 |
| Debt | 46 |
| Discrimination & Hate & GVA | 4 |
| Education | 1 |
| Employment | 41 |
| Financial services & capability | 19 |
| Health & community care | 7 |
| Housing | 42 |
| Immigration & asylum | 9 |
| Legal | 16 |
| Other | 88 |
| Relationships & family | 23 |
| Tax | 8 |
| Travel & transport | 4 |
| Utilities & communications | 14 |
| Grand Total | 1,487 |

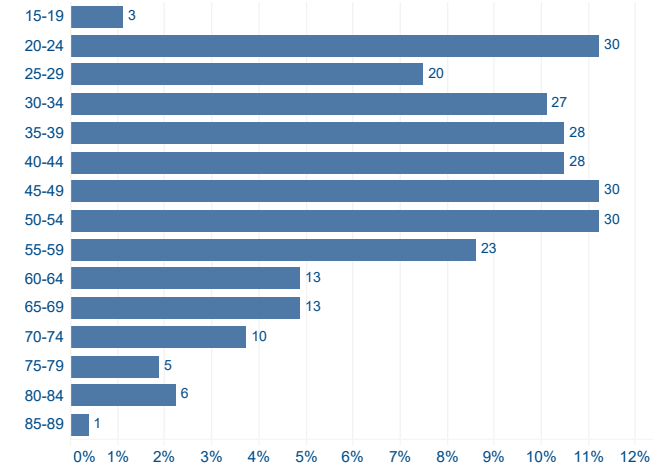
Top benefit issues



Top debt issues



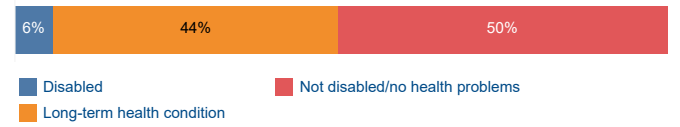
Age



Gender



Disability / Long-term health



Ethnicity

