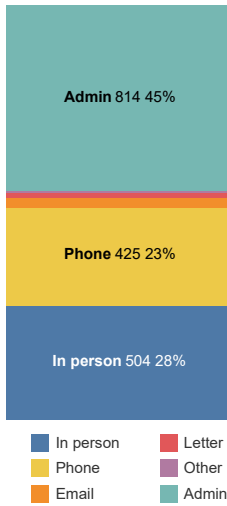


Summary

Clients	336
Quick client contacts	
Issues	1,635
Activities	1,819
Cases	472
Outcomes	
Income gain	£248,033
Debts written off	£70,043
Repayments rescheduled	£168
Other	£4,847

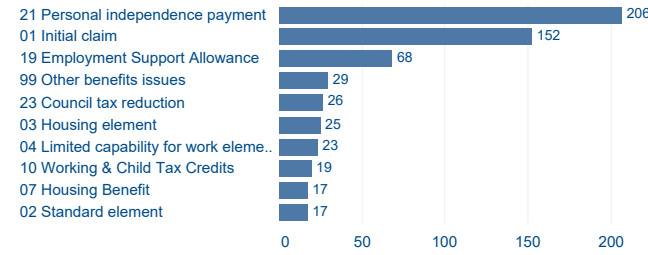
Channel



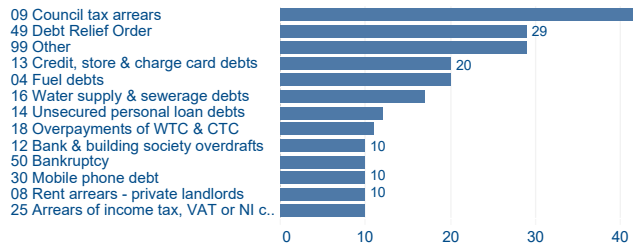
Issues

	Issues	Clients
Benefits & tax credits	437	134
Benefits Universal Credit	249	70
Consumer goods & services	43	19
Debt	289	56
Discrimination & Hate & GVA	8	6
Education	2	2
Employment	70	30
Financial services & capability	82	23
Health & community care	35	13
Housing	131	56
Immigration & asylum	34	21
Legal	30	17
Other	130	104
Relationships & family	25	16
Tax	19	11
Travel & transport	20	10
Utilities & communications	31	14
Grand Total	1,635	

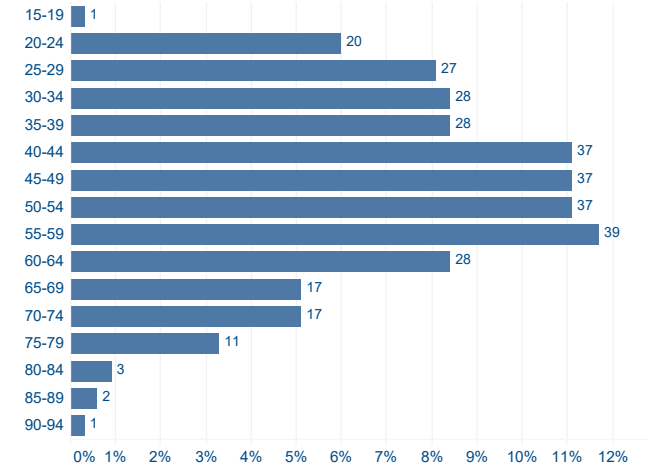
Top benefit issues



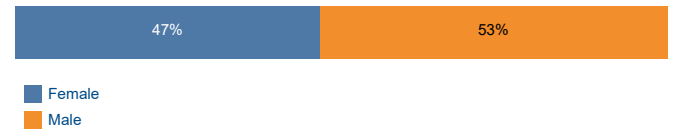
Top debt issues



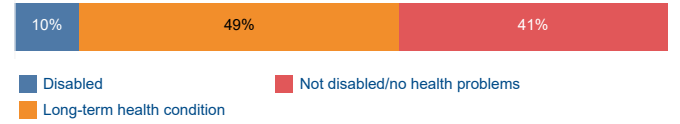
Age



Gender



Disability / Long-term health



Ethnicity

