Key Statistics

Duryard and St James

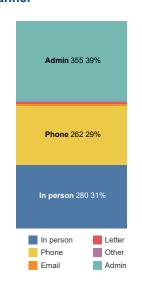
01/04/2019 30/03/2020



Summary

Clients	200
Quick client contacts	
Issues	956
Activities	915
Cases	278
Outcomes	
Income gain	£110,649
Debts written off	£10,035
Other	£0

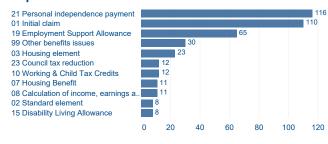
Channel

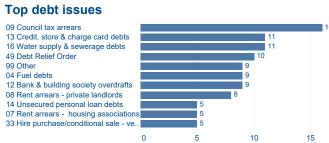


Issues

	Issues	Clients
Benefits & tax credits	279	77
Benefits Universal Credit	174	49
Consumer goods & services	21	14
Debt	141	27
Discrimination & Hate & GVA	4	3
Education	3	3
Employment	41	26
Financial services & capability	46	16
Health & community care	5	4
Housing	57	37
Immigration & asylum	23	12
Legal	17	13
Other	66	52
Relationships & family	43	19
Tax	12	7
Travel & transport	7	7
Utilities & communications	17	8
Grand Total	956	

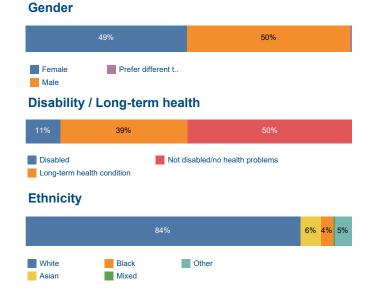
Top benefit issues





Age

15-19 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84



1% 2% 3% 4% 5% 6% 7% 8% 9% 10% 11% 12% 13% 14%